

## Refund Policy

We hope you will be pleased with your subscription to tcardsonline.

### **Cancellation of subscription**

For our standard web based T Card Systems namely Weekly T Board and Annual T Board, you have the legal right to cancel your order within 7 working days of your first subscription. However, this right does not apply to certain items such as personalized / made to order products. If you wish to cancel using this right, you need to contact us within 7 working days starting the day after your account is activated. In this case we will refund you monthly subscription less the number of days between your activation and us receiving your notification to cancel

### **Cancellation of made-to-order products**

In respect of these products our usual refund policy does not apply and subscriptions cannot be refunded

### **How to cancel a subscription**

Your subscription will be automatically renewed each month that we receive your payment. If you wish to cancel your subscription please contact T Cards Direct on 00 44 (0)1732 871417 or email [accounts@tcardsdirect.com](mailto:accounts@tcardsdirect.com). Your account will be closed on your next renewal date. You will need to contact Worldpay or your bank to cancel your recurring payment schedule or standing order.